

Bedbug Pre-Treatment Checklist

Please note that it is very important that you complete this checklist before your BugHammer Operator arrives for inspection and treatment. Our equipment is very good at what it does, but to ensure that the first treatment is as effective as possible, the things on this checklist do need to get taken care of first. Please note that you will not qualify for our warranty of "2nd Treatment within 18 months is Free" if you do not complete this checklist to the Bughammer Operator's satisfaction, upon inspection¹.

During the initial inspection and treatment, our BugHammer Operator will teach you everything you need to know about how to properly recognize whether bedbugs are present, and what signs to look for. That way, if they DO come back after a full treatment is completed, you will be able to notify us of the continued infestation immediately.

Please read this pre-inspection list thoroughly before beginning. If you have any questions, call us! (337-281-2494)

Checklist:

1.) One laundry batch at a time, move and wash ALL washable items in the infected area in a washing machine, and then dry them in a clothes-drying machine on high heat (if you are able to, without damaging them. For "delicates" like silks or vinyl that cannot be washed and/or dried on high heat, place them in a sealed plastic bag, and place that sealed bag in a freezer for a minimum of 24 hours). Do this until all laundry in the affected area(s) have been washed and thoroughly dried on high heat. DO NOT re-introduce any of those items into the infected area until AFTER treatment is completed. For that matter, also do not place any unwashed or undried laundry anywhere inside your abode that is uninfected, until after treatment is complete (this will likely spread your infestation to other areas, and we're trying to avoid that - because again, we love you, but we only want to visit you to do this *once*).

Note: many unwashable items like leather shoes, boots, sandals, et cetera can all be left inside the area to be treated - the heat we use will not damage them in any way, and if there are any bedbugs in/on them, they will be killed during treatment. Leather (or otherwise unwashable) bags are an exception, and if you cannot freeze them in your freezer for 24 hours, then leave them alone in the infested area, and tell your Bughammer Operator about them; they will advise how to properly treat

¹ Warranty Disclaimer: After completion of the first treatment, if you see further signs in the treated areas at any time within 18 months of that treatment that the bedbugs may have returned, or that they were not fully eliminated, please contact us immediately. We will send a Bughammer Operator back out to you, to re-inspect the treated areas. If bedbugs are still present, then our warranty will take effect, and we will schedule you to receive a 2nd treatment as soon as we can, at no additional charge to you. Please note this only applies to areas that have been previously treated within an 18 month timeframe of the initial treatment. Due to the nature of how bedbugs spread, during our initial inspection, we may recommend that more areas of your abode get treated than you initially requested (we will never make this recommendation unnecessarily). If we discover bedbugs on (for instance) the far side of your abode from where you initially request treatment, and you refuse expanded treatment of all recommended areas, then on a case by case basis, you accept that we may refuse service entirely (apologies, but in such a scenario we will not be able to eliminate all of your bedbugs by doing half of a full job).

them during your inspection and treatment. Just bear in mind that if you choose to leave any items in the treatment area, you will not have access to them again until after the treatment is completed.

2.) If you have any pull-out-drawers, chests, bureaus, or other storage containers in the infested area, please empty them out as much as you are able, and either freeze the contents for 24 hours, or put them in a drying machine on high heat for 30 minutes, assuming that it is safe to do so for that item. If you do remove them to freeze them or heat-dry them, please do not put them back into the infested area until after the full treatment is completed. IF you feel that you cannot safely subject them to high or sub-freezing temperatures, please call us, or let our Bughammer Operator know, upon their arrival.

3.) For the most part, electronic items are perfectly safe to be treated inside the room or area to be treated, **as long as they are not powered-on and running, during the treatment itself**. Simply power-down the electronics completely before the treatment starts, and it will be fine. Again, bear in mind that during the course of treatment, the electronic items in the area being treated will not be available for your use. Also, for the safety of your electronics that are left in the area to be treated, in the time immediately after your treatment is completed, do not power them back on again until the device returns to 72°F (ie, "room temperature"). The cool-down process normally does not take more than an hour after completion.

4.) For pillows/sheets/blankets/coverlets/comforters: I cannot stress this enough. You NEED to wash and thoroughly dry these items on high heat for at least an hour, **or** have them professionally dry-cleaned, before the treatment begins, and then leave them in sealed (as in taped-shut airtight) plastic bags, until after treatment is complete. DO NOT reintroduce them in the infested area (or literally anywhere else, other than sealed in a plastic bag!) until AFTER treatment is complete.

5.) Any items that are flammable, or are meltable at low temperatures, please leave out in the open inside the infected room, and our Bughammer Operator will safely (and discreetly) take care of them for you.

6.) At this point in the checklist, your room(s) to be treated should be more or less bare. Please take a look around, and if there is any furniture that is within two feet (24 inches) of a wall and/or of another piece of furniture, please try your best to move things around to make additional space between walls and pieces of furniture, so that there is a full two feet or more between any wall and piece of furniture, and/or between two or more pieces of furniture. If you find that you cannot manage to make that much space between things, let your Bughammer Operator know, and they will take it from there.

7.) Once the Bughammer Operator completes their initial inspection, verifies satisfactory completion of above checklist, offers the client any additional advisement (if any is needed), and starts the treatment phase, the Bughammer Operator will then need access to the client's main electrical circuit breaker (just to verify which circuits and/or wall outlets are safe to use, and that the treatment will not cause any electrical issues) as well as any outlets within adjacent rooms to the infested room(s). Client then agrees to allow these designated electrical outlets to be used uninterrupted throughout the course of the 8 hour treatment period, and that no objects will press against or otherwise come into contact with the outlets being used. Client also agrees not to attempt to unplug any of the electrical cords being used for treatment (this is to prevent any chance of a fire hazard).

8.) Before treatment begins, Client will agree to a legally binding pledge that they will not break any tape-seals that we place leading into the area being treated while the 8 hour treatment is still ongoing, nor will they attempt to enter the area being treated, until after treatment is completed. Sorry to have to do this, but it's to protect both you, and ourselves. Please understand that while the temperatures we are using will not hurt most inanimate materials, practically no electronics, and no non-flammable items, it is still deadly to living things. That heat being generated is *the whole point* of using heat treatment to eliminate bedbugs. We cannot in good conscience offer this service, without also giving you this warning, and having you agree in advance to abide by it. Exposure to these temperatures by living beings for extended times can be dangerous, if not fatal. So please - we *want* to get rid of your bedbugs (and any other pests that might lurk in there). It is perfectly safe to be in any area that is not taped and sealed-off. But we do not want to risk any chance of hurting you, your dogs or cats, your pet goldfish "Goldie," or your hamster "John Hamm" (or literally any of your pets, regardless what their name is), by entering into, or being in, the sealed-off area. So, as responsible people, we do have to insist on you signing our waiver, indicating your understanding of the dangers of entering or being in the area of treatment while treatment is still ongoing, or we will refuse service.

9). Please review the waiver, which we will sign electronically once the BugHammer Operator has completed the pre-treatment inspection. If you do not understand any of these conditions, please contact us, and we'll be happy to explain them!

Waiver

To be filled out by Client:

1. I, _____, have hired BugHammer Operator to provide bedbug heat-treatment services at my home, or at another property that I own. If I am not the owner of the property, I attest that I have the authority to approve this treatment.
2. I understand that the BugHammer Operator will take all ordinary and appropriate precautions to safeguard the property and its inhabitants, as described in the Pre-Treatment Checklist that was provided to me. The treatment process can present some risk, and I knowingly accept this risk.
3. I attest that I have thoroughly read and completed the steps outlined in the Pre-Treatment Checklist to the satisfaction of the BugHammer Operator, upon pretreatment inspection.
4. I attest that during the treatment process I, or anyone else:
 - a. will not break any tape-seals leading into the area being treated while the 8 hour treatment is still ongoing,
 - b. Nor attempt to enter the area being treated, until after treatment is completed.
5. I understand that I must follow any directives of the BugHammer Operator and abide by the terms of this agreement, or the Operator has the right to refuse service.
6. I hereby release and hold harmless the BugHammer Operator from any and all claims, suits, demands, damages, losses, judgments, payments, awards, and expenses that may arise in connection with this treatment.

Commented [1]: Could potentially be something like a Google Form to sign electronically, though I don't think they have e-signatures as a standard feature, that's a separate add-on. At work we used Jotform for online waivers, which I think has a free version.

Commented [2]: Or the name of the company(?)

Commented [3]: Here it might actually be worth saying "Name of Company and it's contractor(s)" if you plan to have others besides yourself perform treatment.

Signature of Hiring Client _____

To be filled out by BugHammer Operator:

I attest that I have inspected the property to be treated and the Pre-Treatment Checklist has been satisfactorily completed by the Client.

Signature of BugHammer Rep: _____